



Social & Structural Determinants of Health Action Group Meeting Agenda/Minutes

Date: Friday, May 10, 2024

Time: 1 – 2:30 PM

Virtually on Zoom

Meeting ID: 639 690 2875 Passcode: 211

FOCUS ON IMPROVING BASIC NEEDS (HOUSING, TRANSPORTATION, BROADBAND INTERNET ACCESS, AND LIVING WAGES) FOR ALL AND ELIMINATING ETHNIC AND RACIAL SEGREGATION.

Meeting Goals:

1. Align community members and organization goals with Collective Impact Approach for WilCo 2023-25 Community Health Improvement Plan (CHIP)-Access to Healthcare Objectives. Show Indicators on website.
2. Share resources and announcements through teambuilding and informal and formal presentations.
3. Help one another work through obstacles/barriers in their work

Agenda:

- Welcome! Please sign in using link in chat or by scanning QR code
- Group Leader Introductions
- Attendee Introductions (name and organization only)

- Group Culture and Collective Impact

GOAL SDOH 1 Williamson County residents will have equitable opportunities for well-being and success by providing input on needs and services.

OBJECTIVE SDOH 1.1 By 2025, reduce incidence of the 65+ population with an independent living difficulty by 5% from 12.1% to 7.1%. Source: American Community Survey.

STRATEGY SDOH 1.1.1 Encourage collaboration with partners providing services for aging adults, people with disabilities, and their caregivers.

GOAL SDOH 2 Williamson County residents will be able to easily locate and navigate resources for utility assistance, affordable housing, employment, transportation, and other financial resources to reduce/prevent homelessness and poverty.

OBJECTIVE SDOH 2.1 By 2025, reduce the number of “No Services Exists” response by 5% for Williamson County United Way 2-1-1 callers. Source: United Way 2-1-1 2022 Annual Calls for Service - Reason-No Services Exist. Baseline is 471 calls.

STRATEGY SDOH 2.1.1 Collaborate with potential partners (Community First, Mobile Loaves and Fishes, Family Eldercare, Dell Section 3, Hope Alliance, Housing Foundation, Wilco Homeless Coalition and other non-profits) to provide resources for the unsheltered population.

STRATEGY SDOH 2.1.2 Explore collaboration with cities, elected officials, transportation providers (e.g., CARTS, CapMetro, Drive a Senior, Faith-In-Action and healthcare and insurance providers.

OBJECTIVE SDOH 3.1 By 2025, decrease ratio of certified Community Health Workers in Williamson County from 15,765 to 1, to 10,000 to 1. Source: Texas Health Data - Health Profession Fact Sheets.

STRATEGY SDOH 3.1.1 Promote concept of local community members to be trained as community health workers.

- Community Health Workers Overview (Objective 3.1)
 - Zenaida Martinez – Dell Children’s Health Plan Community Engagement Team & Texas Association of Promatores and Community Health Workers (TAPCHW).
 - Amber Orozco-Lone Star Circle of Care-Community Health Workers
- Williamson County Help Resource Guide (Goal 2)
 - Dawn Capra, Director of Community Resources, Community Resource Centers of Texas
 - Ray Langlois, Founder, Everyone Thrives Consulting Services
- Announcements/Updates related to CHIP objectives (all)
- Obstacles/barriers the group could advise on
- Next meetings and call for speakers:

- July 19 1-2:30– focus on transportation goal
- September 13 – focus on unhoused community
- Next HWC General Coalition Meeting: In person-End of 2024-Town Hall Discussion and Planning
- Thursday, August 1, 2024, 12-2 at TXST St. David’s School of Nursing in Round Rock, 1555 University Round Rock, Room 118

In attendance:

Norah	Maposa	TXDOT	512-806-3084	norah.maposa@txdot.gov
Erin	Becnel	Programs and Services Director	The Caring Place	ebecnel@caringplacetx.org
Joanne	Scott	AG Co-lead SDoH	Diabetes and Nutrition Partners LLC	joannescott375@yahoo.com
Dawn	Capra	Director of Community Impact	Community Resource Centers of TX	dcapra@crctx.org
K.C.	Lawrence	Chief Program Officer	AGE of Central Texas	klawrence@ageofcentraltx.org
Arlene	Boyer	Ms	CAB	boyera@flash.net
Ray	Langlois	Principal Consultant	Everyone Thrives Consultant Services	ray@langloisconsultantservices.com
Mona	McNeil	Quality Coordinator	Baylor Scott & White Round Rock	
Amber	Orozco	Associate Director of Community Health	Lone Star Circle of Care	aorozco@lscctx.org
Cecile	Fandos	Community Outreach Coordinator	Capital IDEA	cfandos@capitalidea.org
Marco	Cruz	Executive Director	Opportunities for Williamson and Burnet Counties	mcruz@owbc-tx.org
Kimberly	Sennet	CNM, PMHNP, Founder	The HIVE Maternal Wellness Center	admin@thehivemwc.com
Zenaida	Martinez	Community Ambassador and CHW Instructor, AG Lead	Director of Texas Association of Promotoras and Community Health Workers	Zenaida.martinez@ascension.org
Rosana	Sielaff	Prevention Coordinator	BTCS	rosana.sielaff@bbtrails.org
Kandy	Chimento	Director of Program Services	Hill Country Community Ministries	kandy.chimento@hccm.org
Shanee	Keeyes	Hospital Liaison	Cross creek Hospital	shanee.keeyes@crosscreekhospital.com
Bonnie	How	Information & Resource Center Program Director	AGE of Central Texas	bhow@ageofcentraltx.org

Sandra	Wolff	Lone Wolff, Green Techno Enthusiast	Taylor, Tx	sandra.wolff@gmail.com
Lindsay	Kocen	Peer Specialist	Healthy Wilco	kocen.lindsay@gmail.com
			Texas State University	DGobert@txstate.edu
Dana	Worrell		Texas Health	danaworrell@texashealth.org
Cassie	Schultz	Williamson County Site Coordinator	Community Resource Center	williamson@crctx.org

Agenda Item	Discussion	Action to be Taken
Welcome	Erin Becnel	
Introductions	Name, title, organization and what you hope to gain from today's meeting.	
Group Culture/Collective Impact	<p>Collective Impact Approach: Provides a structure way to unite a community of diverse people, programs, and organizations through sharing of data, progress and goals to align efforts and increase awareness of the services available in our community.</p> <ul style="list-style-type: none"> • Group Culture: Invites everyone to share in a safe environment and always assume best intentions. 	
Guest Speakers	<p>Zenaida Martinez-Dell Childrens Health Plan (CHIPS),CHW Instructor and Director of Texas Association of Promotoras and Community Health Workers (TAPCHW)</p> <ul style="list-style-type: none"> • Provided overview of CHW role in developing trusting relationships members of the program to help them navigate the health system to empower them to advocate for themselves and thereby improve their quality of life by developing long term solutions • CHWs address SDoH issues in member homes including helping with completing benefit assistance applications and in medical offices with a more clinical focus working to authorize and develop treating plans with the care team • With the passage of HB 1575 effective 9/1/24 it will allow CHWs to provide a billable service for reimbursement from Medicaid -as a result of this Bill more CHWs are expected to be part of office/clinic staff • For now FQHCs are the best way for people, including those transitioning from the pediatric to adult health system to connect with both primary and specialty care. 	

	<ul style="list-style-type: none"> • People can be referred to the TAPCHW program by their provider or self-refer, Zenaida will provide the contact # for self-referral. • STARRY program provides short-term strengths-based counseling services and has 2 CHWs focused on pregnant women up to 12 mos. Impact counseling in Taylor also has 2 CHWs doing the same work. <p>Dawn Capra- Director of Community Impact, Community Resource Centers of Texas</p> <ul style="list-style-type: none"> • Dawn gave a powerpoint presentation on the work of the Community Resource Center (CRC) addressing SDoH issues and helping community members connect with local resources by providing assistance to help them navigate through complex situations. People can be referred or they can simply walk in and ask to start the process for help/guidance. No one is turned away and there is no financial threshold that needs to be met. • Currently they have Resource Centers in Marble Falls, Bertram, Liberty Hill, Johnson City and Llano County Cedar Park and coming soon to Kingsland • They also have free space available for Nonprofits and community service providers at their resource hub and satellite sites including space for confidential meetings and “hot desks” • Dawn provided information on the quarterly Wilco Interagency Working Group Meetings for non-profits. These are in-person with a virtual option. They need non-profit representatives from the Jarrel and Florence areas of West Wilco. These meetings are held quarterly, in Jan, Apr, July, and Oct, on the second Thurs from 12-1 pm. Please email--dcapra@crctx.org for more information <p>Ray Langlois – Founder of Everyone Thrives Consulting for Non-profits</p> <p>Ray provided information on 3 communication projects he is involved with currently addressing needs in different areas of Williamson County:</p>	
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	<ul style="list-style-type: none"> • GTx Connect – any non-profit can join the group to information share with other non-profits in the Georgetown and surrounding area. GTx Connect – We Build Community By Connecting People to Make Change Happen! • Wilco Resource Sites – creating a one page Resource Card for first and second responders with services and programs specific to Williamson County/West Wilco. To see more go to https://williamsoncountyhelp.org • The Greater Taylor Foundation formed in 2022 and performed a Needs Assessment in 2023 for the Taylor/East Wilco area. They now have formed several impact councils to address the defined needs which include: Childcare & Early Education, Economic Wellbeing, Food Insecurity, Housing, Mental Health Access & Resources, and Connection/Collaboration. https://www.greatertaylorfoundation.org/ 	
<p>Updates and Member Announcements</p>	<ul style="list-style-type: none"> • Amber Orozco provided information on LSCC’s CHW team of which they now have 5, 1 of which works in Taylor. They want to grow this in future but for now the CHWs work with LSCC clients only • Valerie reminded everyone that there is only 1 week left to complete the Community Health Assessment and encouraged everyone to push the survey to as many people in Williamson County as possible over this last week. • Dawn informed the group they have free fans at their Liberty Hill CRC available to all ages • Rosana Sielaff provided information to the group about the Parenting Awareness and Drug Risk Education (PADRES) program through Bluebonnet Trails that serves 30 counties for parents of a child <6yrs old and/or expectant parents providing services for both moms and dads through Case Management, Peer Support, Education and Financial Assistance • Cassie Schultz : State a person can come in to a Resource Center, fill out a form and pick 5 items once a week including: Shampoo, conditioner, body wash, toilet paper, paper towels, sunscreen, chapstick, detergent, dish soap, 	

feminine products and adult diapers. Sometimes there is Clorox, spic&span and other

- cleaning products Its in Liberty Hill, 155 Hillcrest, suite B Liberty Hill. Ring Central allows them to text, along with email, call and or in person
- Amber Orozco shared that Bastrop County is working with 211 to create a county Findhelp Resource Network, Bastrop County Cares. United Way's Model Community wants to combine forces with 211 and they want to do more with the Pathways HUB
- Lindsay Kocen provided clarity around the difference between CHWs and Peer Specialists in that CHWs are required to be members of the communities they serve vs. Peers who are required to have lived experience including Recovery Support Peer Specialist, Mental Health Peer Specialist and Family Partners Peer Specialist with no power differential. Where CHWs focus on improving health and quality of life the Peer Specialists are focused on whatever the person wants to focus on, it's entirely non-coercive
- Several participants noted that other members in the community providing similar services with common tasks and principles as CHWs include parent liaisons, parent advocates, navigators, and site coordinators at CRCs, though they do not hold the certification of CHW which includes in it 8 specific requirements for training.

Other Items From the Chat:

This is the main page where you can get more information about CHWs. You can see the core principles, the training locations and certification process.

<https://www.dshs.texas.gov/community-health-worker-or-promotora-training-certification-program/chw-certification-renewal/chw-initial-certificaiton>

Texas State University DPT Program. DGobert@txstate.edu

<https://sandbox.gtxconnect.org/changemaker/>

	<p>The DPT Program faculty and students at Texas State University are always looking for ways to connect to the community about health and wellness issues</p> <p>Rosana Sielaff: BTCS-Padres Program offers a similar service to the community and we'd like to partner with HeadStart. Contact me: Rosana.sielaff@bbtrails.org</p> <p>Amber Orozco : they can contact 2-1-1 For the pathways Hub</p> <p>Lindsay Kocen : I created a resource list similar to that for Lifesteps</p> <p>Arlene Boyer : There is a lady with the VA that goes to Taylor. She's excellent helping Veterans access benefits. It is a process, but worth it.</p> <p>Attachments: Caregiver flyer Pathways flyer PADRES flyer Williamson County Help and Services Guide</p>	
Homework	<ul style="list-style-type: none"> Disseminate Community Health Survey Look at Access for SDoH webpage on www.healthywilliamsoncounty.org and get ideas on what to add to it. 	Valerie asked that everyone help Ray to compile the list of resources by sending their information to him on their programs and services.
Shared Resources	<ul style="list-style-type: none"> Affordable Connectivity Program Internet for All Lifeline Support for Affordable Communications Federal Communications Commission (fcc.gov) 	
Next Meetings:	<ul style="list-style-type: none"> Next HWC Access to Healthcare Action Group Meeting: Zoom Friday, July 19, 2024, from 1-2:30 	

	<ul style="list-style-type: none">• Next HWC General Coalition Meeting: In-person-End of 2024-Town Hall Discussion and Planning<ul style="list-style-type: none">• Thursday, August 1, 2024, 12-2 at TXST St. David's School of Nursing in Round Rock, 1555 University Round Rock, Room 118	
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Action Group Leaders: Erin Becnel, Joanne Scott

Valerie Zapien (HWC Coalition Coordinator)-Valerie.Zapien@wilco.org

Minutes Taken by Joanne Scott and Valerie Zapien---Minutes submitted on 6.12.24 by Valerie Zapien