



Social & Structural Determinants of Health Action Group Meeting

Agenda/Minutes

Date: Friday, July 19, 2024

Time: 1 – 2:30 PM

Virtually on Zoom

FOCUS ON IMPROVING BASIC NEEDS (HOUSING, TRANSPORTATION, BROADBAND INTERNET ACCESS, AND LIVING WAGES) FOR ALL AND ELIMINATING ETHNIC AND RACIAL SEGREGATION.

Meeting Goals:

1. Align community members and organization goals with Collective Impact Approach for WilCo 2023-25 Community Health Improvement Plan (CHIP)-Access to Healthcare Objectives. Show Indicators on website.
 2. Share resources and announcements through teambuilding and informal and formal presentations.
 3. Help one another work through obstacles/barriers in their work
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Agenda:

- Welcome! Please sign in using link in chat or by scanning QR code
- Group Leader Introductions
- Attendee Introductions (name and organization only)
- Group Culture and Collective Impact Approach

GOAL SDOH 1 Williamson County residents will have equitable opportunities for well-being and success by providing input on needs and services.

OBJECTIVE SDOH 1.1 By 2025, reduce incidence of the 65+ population with an independent living difficulty by 5% from 12.1% to 7.1%. Source: American Community Survey.

STRATEGY SDOH 1.1.1 Encourage collaboration with partners providing services for aging adults, people with disabilities, and their caregivers.

GOAL SDOH 2 Williamson County residents will be able to easily locate and navigate resources for utility assistance, affordable housing, employment, transportation, and other financial resources to reduce/prevent homelessness and poverty.

OBJECTIVE SDOH 2.1 By 2025, reduce the number of “No Services Exists” response by 5% for Williamson County United Way 2-1-1 callers. Source: United Way 2-1-1 2022 Annual Calls for Service - Reason-No Services Exist. Baseline is 471 calls.

STRATEGY SDOH 2.1.1 Collaborate with potential partners (Community First, Mobile Loaves and Fishes, Family Eldercare, Dell Section 3, Hope Alliance, Housing Foundation, Wilco Homeless Coalition and other non-profits) to provide resources for the unsheltered population.

STRATEGY SDOH 2.1.2 Explore collaboration with cities, elected officials, transportation providers (e.g., CARTS, CapMetro, Drive a Senior, Faith-In-Action and healthcare and insurance providers.

OBJECTIVE SDOH 3.1 By 2025, decrease ratio of certified Community Health Workers in Williamson County from 15,765 to 1, to 10,000 to 1. Source: Texas Health Data - Health Profession Fact Sheets.

STRATEGY SDOH 3.1.1 Promote concept of local community members to be trained as community health workers.

Speakers:

- Transportation (Objectives 1.1, 2.1.2)
 - Lisa Hill, Executive Director, Faith in Action in Georgetown
 - Ed Collins with Capital Area Rural Transportation System (CARTS)—Pull up flier
- Williamson County Help Resource Guide (Goal 2)
 - Valerie, Sara-WCCHD interns feedback

- Keep accommodations in mind for williamsoncountyhelp.org
- Inclusion/exclusion criteria being-free, or low cost, sliding scale, for uninsured, or underinsured.
- Plan for printing for responders (1st and 2nd) and distribution
- Suggestions, questions for spreadsheet
 - Columns for location by city
 - Veterans(?)
 - Waitlists
 - Hours of Operation
 - Do people still get charged for long distance? Have a toll free number or 512 area or Google number and forward
 - Minute driven phones (avoid long voice recording, etc.)
 - Downloading the spreadsheet into PDF includes all sheets
 - Not everyone can afford PDF accessibility
 - Use landing pages as a way to step out the correct order to obtain services for each category
 - Important to state residency so we don't have to turn them away-Erin
 - Findhelp, build relationship and documentation for grant writing-make it trackable, analytic--connect
- Announcements/Updates related to CHIP objectives (all)
- Obstacles/barriers the group could advise on
- Next meetings and call for speakers:
 - September 13 – Speaker – Wilco Homeless Coalition

In attendance:

Erin	Becnel	Programs and Services Director	The Caring Place	ebecnel@caringplacetx.org
Joanne	Scott	RN CDCES, Co-Founder	Diabetes and Nutrition Partners	Joannescott375@yahoo.com
Valerie	Zapien	Coalition Coordinator	Healthy Williamson County Coalition	Valerie.zapien@wilco.org
Lisa	Hill	Executive Director	Faith in Action Georgetown	lisa.hill@faithinactiongt.org
Xinia	Vargas	Case Manager	The Caring Place	
Clara Ann	Kromer	Program Lead	Community Health Centers	clara.kromer@communitycaretx.org
Sara	Le	Intern	WCCHD	sara.le@wilco.org
Amber	Orozco	Assoc Director of Community Health	LSCC	aorozco@lscctx.org

Madeline	Cardone	Community Engagement Coordinator	VA Suicide Prevention Program	madeline.cardone@va.gov
Mandie	Chancellor	Grant Specialist	WCCAC	mchancellor@wilcocactx.org
Chanelle	Smith	Project Manager	Black Mommas ATX	chanelle@blackmamasatx.com
Ed	Collins		CARTS	ed@ridecarts.com
Roger	DeLeon		Wellpoint & Interagency East Wilco	rogelio.deleon@wellpoint.com
Arlene	Boyer	Community Member	HWC Coalition CAB	boyera@flash.net

Agenda Item	Discussion	Action to be Taken
Welcome	Erin Bechel, Joanne Scott and Valerie Zapien	Minutes published at Healthy Williamson County :: Social & Structural Determinants of Health (bottom of page)
Introductions	Name, title, organization and how do you feel about asking for help	
Guest Speakers Transportation	<p>Lisa Hill, Executive Director, Faith in Action Emphasized that transportation is at their core but not their only service. Their mission and vision statement reflect their desire to support seniors in navigating and integrating opportunities in order to have a fulfilled life. They serve Georgetown residents and can provide door-to-door service from Temple to Colorado River in Austin. Focus in on building relationships with their seniors.</p> <p>Go-Van-Go: a 15 passenger van with 3 routes, runs 5 days/week for needs such as grocery store trips but also for social rides to program events such as monthly lunch outings, Round Rock Express events</p> <p>Pay-Your-Pal: is a federal grant funded program that allows seniors to turn in a voucher to Faith in Action and have their own driver (ie-family member, neighbour,friend) reimbursed for gas</p> <p>Buddy Program: a simple phone call to a senior client to check in on them – started in COVID and has been a continued success</p> <p>Medical Equipment Closet: available to people of any age, completely free, return after use but ok if you don't ie) crutches, walkers, bedside commodes, No Hospital Beds</p> <p>Their asks: volunteers needed -go to website and/or reach out to Tracy Barber, Program Director for more information on how you can get involved</p>	<p>Drive a Senior – Volunteers helping seniors live independently</p> <p>Link to Faith in Action video https://youtu.be/FNTcZ_ryMNg</p>

	<p>They are also requesting a tax deductible donation of a reliable vehicle since they are planning to hire a driver to support their program. Their biggest fundraiser – Gather as One will be Thursday Oct 17th at 7:30pm</p> <p>For information on other transportation for seniors programs in central Texas go to Drive a Senior – Volunteers helping seniors live independently to see service areas.</p> <p>Ed Collins from CARTS presented updates on their services including the Country Bus which offers free rides for people 60yrs and older along with their caregiver -the grant they have will cover this free service for at least the next year.</p> <p>The Carts Now available in Taylor has low cost transport for any age and they would like to grow ridership to support this program ongoing. (See Flyers Provided)</p>	
<p>Guest Speaker Resource Navigation</p>	<p>Valerie Zapien Sara Le-WCCHD Intern -www.williamsoncountyhelp.org Williamson County Resource Guide – Valerie Zapien provided information update on The Williamson County Resource Guide being developed by Ray Langlois and Dawn Cappa of Community Resources Centers of Texas. Ray has created the spreadsheet and vetted the organizations in Williamson Co. to ensure they are still active. The information will now be moved into a Resource page format like the Burnet County Resource Page. Only groups that offer free, low cost, and or grant covered services will be on the page as it is essential to remove cost barriers for those in need in the community. The intention is to provide a user friendly format with quick links for community members including the unhoused community who need to access information but may not have a zip code to enter as needed on 211 or Findhelp.org websites.</p> <p>The Wilco Resource Guide will be downloadable and printable for use by First Responders who need to access information for clients in the field. Likewise 2nd responders such as faith based organizations, family, and friends of those in need can download this Resource Guide.</p> <p>Valerie stated currently there is not a way to track analytics related to this form but took that suggestion under advisement. A campaign to spread the word about the Resource page, 211, and Findhelp.org will be launched. Also will need a toll free # for people to access information. These are all building points.</p>	<p>Review your organizations website and marketing materials for plain language, accessibility, language options, and literacy level.</p> <p>www.williamsoncountyhelp.org</p> <p>Community Resource Centers of Texas Inc. – Bringing together nonprofit agencies, government organizations, and people in need, providing a one-stop shop for local resources. (crctx.org)</p>

	Valerie also stated the 2024 CHA results are being reviewed and analyzed currently with more information to be shared to the whole community at the end of the year.	
Homework	<p>Look at Access for SDoH webpage on www.healthywilliamsoncounty.org and get ideas on what to add to it.</p> <p>Call for speakers</p> <ul style="list-style-type: none"> • Broadband? • Racism & Discrimination? • Aging adults? • Living wages? 	If you have connections with potential speakers, please email Erin, Joanne, and Valerie. Thanks.
Shared Resources	<p>Faith in Action, Drive a Senior, and CARTS fliers on HWC website, Healthy Williamson County :: Social & Structural Determinants of Health (bottom of page)</p> <p>Let's Talk Wilco: A Podcast About Nonprofits and Programs that Serve Williamson County. Presented by the Interagency Support Council of Eastern Williamson County. Liz Wiggins is your host and is a board member with the Interagency. Listen on Apple Podcasts: https://podcasts.apple.com/us/podcast/lets-talk-wilco-a-podcast-about-nonprofits-and/id1730145825</p>	Let's Talk Wilco Podcast -Looking for guest speakers.
Next Meetings:	<p>Tue. July 30: 2:00-3:30pm Behavioral Health Task Force Meeting 200 Wilco Way, Georgetown, TX, Large Training Room email for details. Meets quarterly in-person. Presentation by Amy Grosso, Ph.D., American Foundation for Suicide Foundation.</p> <p>Thurs. Aug 1: 12-3pm HWC General Coalition Meeting Texas State University, St. David's School of Nursing, 1555 University, Round Rock, TX Room 118. Networking-End of the year data dissemination plan and neighborhood support groups-led by youth. Assessment Timeline.</p> <p>Wed. Sept. 4 : 9:00-10:30am HWC Chronic Disease Action Group Meeting Virtual on Zoom. Updates on county wide food assessment and discussion on Mother Friendly Worksites.</p> <p>Fri. Sept 6: 8:30-10am HWC Access to Healthcare Action Group Meeting. Virtual on Zoom Meeting ID: 639 690 2875 Passcode: 211. Updates on planning of a birth worker panel and a county wide virtual conference sponsored by AHEC.</p>	

	<p>Fri. Sept 6: 1-2:30pm HWC Mental Health and Well-Being Action Group Meeting. Virtual on Zoom Meeting ID: 639 690 2875 Passcode: 211-Updates on formation of a community wide mental health support group led by youth.</p> <p>Fri. Sept 13: 1-2:30pm HWC Social and Structural Determinants of Health Action Group Meeting. Virtual on Zoom Meeting ID: 639 690 2875 Passcode: 211-Focus on unhoused population</p>	
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Action Group Leaders:

Erin Becnel
Joanne Scott
Valerie Zapien (Facilitator, HWC Coalition Coordinator)
Valerie.Zapien@wilco.org

Minutes Taken by Joanne Scott and Valerie Zapien
Minutes submitted on 7.21.24 by Valerie Zapien